

## 1. Getting started

### Inserting the batteries into your nithome remote control

Your remote is supplied with two 1.5 V AAA batteries.

Step 1 Slide open the battery compartment cover and insert the batteries as shown on the inside of the battery slots.

Step 2 Replace the battery compartment cover, making sure it clicks shut.

Step 3 Press any key on the remote. If the indicator light flashes, this indicates that the batteries have been inserted correctly.

### Replacing batteries

When the batteries on your remote become worn down, the indicator light flashes less brightly than usual, and you may find that the handset is less reliable in daily use.

When replacing the batteries, we recommend only **new** alkaline batteries are used. Never combine new and old batteries together as this will shorten the battery life and affect the performance of the remote.

When removing old batteries, the programmed code and any other settings may be lost. If this happens, the remote will return to the unprogrammed state of a new remote (i.e. it will no longer be programmed to control your TV). Please follow the instructions in Section 2 of this user guide to re-programme the remote again. The programmed code will normally be kept; if you avoid pressing any keys on the remote whilst the batteries are removed, and insert the new batteries within two minutes.

**Immediately remove a battery if it shows any sign of leaking and dispose of used batteries as recommended by the manufacturer.**

## 2. Setting up your remote

Your remote will already work with your nithome Digital TV set-top box. You can also set it up to control the volume and mute functions of your TV. This allows you to set aside your **TV remote**, and use only the **nithome remote** for normal viewing.

The following instructions will guide you step-by-step through setting up your remote to work correctly with your model of television.

### 2.1. Quick setup

Before starting, look up the code(s) for your TV brand from the CodeList shown in this user guide. If your TV manufacturer is not listed, follow the instructions in section 2.2 (Code Search)

**Quick Step 1 – Prepare your TV**  
Switch on the TV set and ensure that a picture is displayed.

**Quick Step 2 – Prepare the remote**  
Next press the **⏻** key and the **⏻** key simultaneously and keep them pressed for a minimum of 2 seconds until the **⏻** indicator light at the top of the remote flashes green twice.

**Quick Step 3 – Enter a code**  
Use the number buttons on the remote to enter a 3-digit code (starting with the first code in the list for your TV manufacturer - e.g. for Sony **000**) and press the **⏻** key within 10 seconds to confirm your entry.

The **⏻** indicator light will flash green twice, indicating that the code has been accepted.

If the **⏻** indicator light flashes red, check you have looked-up the correct codes for your TV manufacturer and start again from Quick Step 2.

### Quick Step 4 – Test the code

Point the remote towards the TV. Press and hold down the **⏻** key and the **⏻** key. If your TV is put into standby mode, the code is correct.

If pressing these buttons does not put your TV into standby, repeat Quick Steps 2 to 4 using the next code on the list. If none of the codes works with your TV, perform a Code Search as described in section 2.2

### Quick Step 5 – Finishing up

Turn your TV back on and check that you can control your TV's volume and mute functions using the VOLUME + / VOLUME - and MUTE keys on your nithome remote. If you can – your remote is all set up and ready to go. Now you've found the correct three-digit code to control your TV, note it down on the front of this booklet, in case you need to re-programme your remote again in the future.

If volume and mute do not work correctly, repeat Quick Steps 2 to 4 using the next code on the list. If none of the codes works correctly with your TV, perform a Code Search as described in section 2.2.

## 2.2. Code search

**We recommend using Quick Setup (see section 2.1) and trying all the three-digit codes given for your TV manufacturer before running the code search using the instructions below.**

Before starting, look up the four-digit search code for your TV brand from the BrandList shown in this user guide. If your TV manufacturer is not listed, follow the instructions below using the four-digit search code **0000**.

**Search Step 1 – Prepare your TV**  
Switch on the TV set and ensure that a picture is displayed.

**Search Step 2 – Prepare the remote**  
Next press the **⏻** key and the **⏻** key simultaneously and keep them pressed for a minimum of 2 seconds until the **⏻** indicator light at the end of the remote flashes green twice.

**Search Step 3 – Enter the search code**  
Use the number buttons on the remote to enter the four-digit search code listed for your TV manufacturer - e.g. for Sony **0000** and press the **⏻** key within 10 seconds to confirm your entry.

The **⏻** indicator light will flash green twice, indicating that the code has been accepted.

If the **⏻** indicator light flashes red, check you have looked-up the correct four-digit search code for your TV manufacturer and start again from Search Step 2.

### Search Step 4 – Test the remote

Point the remote towards the TV. Press the **⏻** key, keeping it held down until your TV switches off. This may take some time, as the remote searches through all the available codes for your TV manufacturer. The indicator light at the end of the remote will flash green whilst the search takes place.

**Holding down the **⏻** key causes the remote to search through all the known codes specific to your TV manufacturer. If none of these codes controls your TV, the **⏻** indicator light will flash red five times and will then start to cycle through the codes for all known makes and models of TV.**

Release the **⏻** key as soon as your TV switches off.

Press **⏻** to store the code

The **⏻** indicator light will flash green twice to confirm the code has been stored.

### Search Step 5 – Finishing up

Turn your TV back on and check that you can control your TV's volume and mute functions using the VOLUME + / VOLUME - and MUTE keys on your nithome remote. If you can – your remote is all set up and ready to go.

If volume and mute do not work correctly, repeat Quick Steps 2 to 4 using the **same** search code for your TV manufacturer. If none of the codes works correctly with your TV, repeat Section 2.2 (Code Search), using the 4-digit search code **0000**. This will search through all the codes available for every make of television.

## 3. Using your remote

### STANDBY **⏻**

Switches your set-top box between ON and STANDBY

### HELP

Displays on-screen help

### SETTINGS

This key is not yet active and is reserved for future use.

### GUIDE

Displays the nithome Guide, giving full listings for all TV channels.

### TV

Returns you to the last watched TV channel. If pressed whilst watching TV, the TV button toggles the Mini Guide on and off.

### MUTE

If your remote is unprogrammed, this key mutes your set-top box volume – the indicator light at the top of the remote will flash red **⏻** to show that you are controlling your set-top box.

If you have programmed your remote, this key mutes your television volume – the indicator light at the top of the remote will flash green **⏻** to show that you are controlling your TV.

### TEXT / MENU

This key is not yet active and is reserved for future use.

### ! / BROWSE

Whilst watching TV, this key displays more information about the programme you are watching. Whilst using the GUIDE or MINI GUIDE, this key displays more information about the currently selected programme.

### VOLUME UP / VOLUME DOWN

The two silver keys on the left of the remote allow you to adjust the programme volume.

If your remote is unprogrammed, these keys do not function – the indicator light at the top of the remote **⏻** will flash red.

If you have programmed your remote, these keys will adjust your television volume – the indicator light at the top of the remote will flash green **⏻** to show that you are controlling your TV.

### \* (STAR KEY)

Puts the remote into Programming Mode – when pressed together with the **⏻** key for at least two seconds. See Section 2 for details on how to programme your nithome remote to work with your TV.

### # (HASH KEY)

This key is not yet active and is reserved for future use.

## MULTIPLAYER GAMING USING THE REMOTE

Some games on nithome's interactive service allow between two and four players, each with an nithome remote, to play against each other in the same room. By default, your new nithome remote is set to be the "green" player. To change the remote to a different player colour, press and hold down the colour key of your choice (red, blue, green or yellow) for at least five seconds. The indicator light **⏻** will flash green twice to confirm the new player colour has been selected.

## 4 Troubleshooting

**Q: None of the buttons on my remote work**

A: If the batteries are correctly installed, the **⏻** indicator light will flash brightly when you press a key on the remote. If it doesn't, check that 2 AAA 1.5V batteries have been installed in the remote.

- Make sure the batteries have been installed in the correct direction.
- Replace the batteries with brand **new** batteries.
- If the **⏻** indicator still doesn't flash when you press a key, remove the batteries. After five minutes, re-insert the batteries and try the remote again.

**Q: My remote appears to be working but it won't control my set-top box**

A: The **⏻** indicator light should flash brightly when you press a key on the remote. This indicates that the remote is working normally. If the remote won't control your set-top box:

- Try changing channels using the buttons on the front panel of your set-top box
- If this doesn't work, there may be a problem with your set-top box.
- Switch your set-top box off at the mains. Wait a few moments, then switch it on again.
- Try using your remote again. If you continue to experience problems, call our customer services team on 0800 052 2000.

**Q: My remote isn't controlling Volume and Mute on my TV**

A: You need to programme your remote before it can be used to control Volume and Mute on your TV.

- Follow the step by step instructions in section 2 of this user guide
- If you have previously programmed your remote but it is now not controlling your TV, press the VOLUME + or - key. If the **⏻** indicator light flashes red your remote has lost its programmed settings and needs to be re-programmed following the instructions in section 2.
- If the **⏻** indicator light flashes green, but your remote is not controlling your TV then the remote has probably not been programmed correctly. Try reprogramming your remote following the instructions in section 2 of this user guide.



